

What To Expect At Back On Track, Erie

Patient Check In

Patients must arrive to Back On Track NO LATER than 5pm!

Common locations & travel time: SCI Houtzdale: 3 Hours and 10 Minutes, SCI Laurel Highlands: 2 Hours and 50 Minutes

Finances

Family and friends can call to add money to your PEX cards on Monday's and Thursday's 7am - 3:30 pm. **The number is 814-825-0373, ext. 8811.** There is a limit of one time per week that money can be added to your card. This money is available immediately.

If you need to move money from a card that you bring with you, this can be requested during orientation but may take a week to complete the request.

If you have cash, or have cashed mailed here, it will be deposited on Monday's and Thursday's. This money is available after 5 pm.

Individuals can also pay on fines, pay rent, or gift family members from their available funds in their budget and is paid out in a certified bank check.

Store

Order forms need to be submitted on Monday and Thursday by 9 pm. Your orders will be filled on Tuesday and Friday. Payment is due at time of receipt. Clothing purchases are limited based on your current clothing inventory. Food purchases are limited to only what you can fit inside your cafeteria locker. Phone card purchases are only accepted during the regular store hours (Monday and Thursday) and are limited to \$40 per week. NCIC accounts are available online but must be set up by family/outside supports. Order forms and ledgers to help you track your balance are available.

Available Store Items Typically Include:

Drink mixes, Personal Hygiene, OTC Medications, Clothing, Candy/Snack Items, Phone Cards, and other Convenient Store Items.